GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1192
ANSWERED ON:29.11.2006
POSTAL DELIVERY SYSTEM IN RURAL AREAS
Patel Shri Jivabhai Ambalal;Rana Shri Kashi Ram

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) The date when the Government had last reviewed the postal delivery system in rural areas;

(b) The outcome of the said review; and

(c) The action taken by the Government based on the outcome of the said review to improve the rural postal delivery system?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) Periodical review of delivery system in rural areas is a continuous process and this is done meticulously every month. The Postal Circles follow a well-defined procedure to check delivery system in the rural areas through these provisions. In addition, on receipt of a complaint from members of the public or surprise checks by the officials of the Department, the reasons for delay, if any, are analysed and corrective measures are taken. The last review was done in October, 2006 by Postal Circles.

(b)Results of the said review is given in the Annexure.

(c) Based on the said review, delivery system in rural areas is being strengthened through minimizing transmission time, review of existing offices and consolidation of mail delivery system.